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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez**Phone:** [REDACTED]**Fax:** [REDACTED]

on Commission

**Priority:** Respond Within Five Days

DOCKETED

**Opinion No. 2009 79948****Date:** 6/24/2009**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

DOCKETED BY

**Complaint By:** **Suzanne****Last:** **Wilmoth****Account Name:** Suzanne Wilmoth**Street:** [REDACTED]**Home:** [REDACTED]**City:** Yuma**Work:** [REDACTED]**State:** AZ**Zip:** [REDACTED]**CBR:** [REDACTED]**is:** [REDACTED]**Utility Company:** Sun Leisure Estates Utilities Company, Inc.**Division:** Water**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

(Docket No. W-02386A-09-0308)

Customer wants to voice her Opinion regarding the changes that Sun Leisure Estates Utilities Company, Inc. should be making in its proposed rate application. Customer said she recently moved into this area and said it is not fair for those who use little amounts of water should be made to pay for those who use a lot of water. Customer would like for the Commissioners to include up to 2,000 gallons of water with the minimum amount charged. An example of this is if the company would charge a minimum monthly bill of \$25.00 per month that would include up to 2,000 gallons.

Customer would ask the Commissioners to vote against this proposed rate increase.

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

I told customer that her Opinion would be entered into our database for the record. I also told customer that I would have her Opinion docketed so that the Commissioners will be able to read her concerns prior to them rendering their decision. FILE CLOSED.

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I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Sun Leisure Estates Utilities Company, Inc.- Docket No. W-02386A-09-0308.

\*End of Comments\*

**Date Completed:** 6/24/2009**Opinion No. 2009 - 79948**

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[REDACTED]

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